

Quick Help and Tips



What should I do if I have a snowy picture (or a blue or black screen) on TV1?	Check to make sure your TV is set to the correct input. Refer to the "How to Watch TV on TV1" section in this guide for the correct channel/input setup or use the RECOVER button.
Why doesn't my PIP button seem to work?	You can only view Picture-In-Picture when in Single Mode. Press the MODE button on the front of your receiver so that the Single Mode light is on, then use the blue PICTURE-IN-PICTURE buttons as desired.
What should I do if my remote control doesn't seem to operate my satellite receiver?	<ul style="list-style-type: none"> • Try pressing the SAT Mode button. • Check to make sure you are using the correct remote (TV1 or TV2) for the desired location. • Your remote control batteries may need to be replaced (alkaline batteries are recommended). • Check the remote address (see <i>User's Guide</i>).
What would affect my satellite signal?	<ul style="list-style-type: none"> • Look for obstructions in front of your satellite dish such as new tree or plant growth. • If you are still experiencing signal interruptions, contact Technical Assistance. Press the SYSTEM INFO button on the front of your receiver and call the Technical Assistance phone number shown on the screen.
What are the benefits of my satellite receiver being connected to a telephone line?	Keeping your phone line connected to the receiver enables you to take advantage of interactive TV services, Customer Support, or Caller ID. It will also allow you to use your remote control to order Pay-Per-View events or movies. And, you will not be charged a Programming Access Fee.
What would cause programs to disappear from My Recordings?	The oldest, unprotected recordings will be replaced with new recordings when there is no more room on the receiver. To avoid losing a recorded event, use the Protect option when you set up the recording or when you select it from the My Recordings screen.



Acquiring Satellite Signal
Please Wait



Tip: To skip ahead 24 hours in the Program Guide, press the SKIP FWD button on the remote. To back up 24 hours, press the SKIP BACK button.

Tip: To ensure your receiver has the latest program guide information and the latest software updates, press the POWER button on both remote controls to turn your receiver off when not in use.

Tip: To watch the same program on both TV1 and TV2, place your receiver in Single Mode. To watch different programs on TV1 and TV2, place your receiver in Dual Mode. Use the MODE button on the front panel of the receiver to toggle between Dual and Single mode.

Tip: Some receiver problems can be resolved by pressing and holding the POWER button on the front of the receiver until the front panel lights go out and come back on. After releasing the POWER button, the receiver will return to normal operation within a few minutes.

Using the Recover Button

Use the Recover button to get back to watching satellite programming if you accidentally change channels or inputs on your TV



Press and hold the RECOVER button until all mode buttons light up.

If you see the System Information screen, proceed to step 4. Otherwise, continue to step 3.

Press the RECOVER button again & wait until the mode lights stop flashing. If you see the System Information screen, go to step 4. If not, repeat this step until you do.

Press the SELECT button to end the procedure and return to satellite programming.

QUICK REFERENCE GUIDE

Two-TV DVR Satellite Receiver

HIGH DEFINITION

Keep this
guide in your
main TV
viewing area

Look inside for important tips
to operate your satellite receiver



Channel Directory

Note: All programming subject to change without notice. Go to dishnetwork.com for a current directory.

Indicates HD channels

A&E	118	● ●	Film Fest HD	9480	● ●	QVC	226	● ●
ABC Family	180	● ●	Fine Living	113	● ●	Rave HD	9470	● ●
AMC	130	● ●	Food Network	110	● ●	Research TV	9400	● ●
America's Preview Channel	221	● ●	Fox Movie Channel	133	● ●	Resort & Residence Channel	216	● ●
Angel One	262	● ●	Fox News Channel	205	● ●	RFD-TV	9409	● ●
Animal Planet	184	● ●	FOX Reality	190	● ●	Rush HD	9476	● ●
Animania HD	9474	● ●	Fox Soccer	149	● ●	SCI FI Channel	122	● ●
BBC America	135	● ●	Free Speech TV	9415	● ●	Science Channel, The	193	● ●
Beauty & Fashion Channel	225	● ●	Fuse	158	● ●	Shop at Home	224	● ●
BET	124	● ●	FX	137	● ●	ShopNBC	228	● ●
Biography Channel, The	119	● ●	G4	191	● ●	SITV	159	● ●
Bloomberg Television	203	● ●	Galavision	833	● ●	SOAPnet	188	● ●
Boomerang	175	● ●	Gallery HD	9472	● ●	SPEED	150	● ●
Bravo	129	● ●	GamePlay HD	9485	● ●	Spike TV	168	● ●
BUTV	9403	● ●	GoTV	407	● ●	Style	115	● ●
Cartoon Network	176	● ●	Golf Channel, The	401	● ●	TBN	260	● ●
CCTV-9	265	● ●	Great American Country (GAC)	167	● ●	TBS	139	● ●
CCTV-EBF ¹	884	● ●	GSN	116	● ●	TeleFutura (East) ³	830	● ●
CMT	166	● ●	Hallmark Channel	185	● ●	TeleFutura (West) ³	831	● ●
CNBC	208	● ●	HDNet	9422	● ●	Tennis Channel, The	400	● ●
CNBC World	207	● ●	HDNet Movies	9423	● ●	The Movie Channel (West)	329	● ●
CNN	200	● ●	HDNews	9482	● ●	The Movie Channel xtra (West)	330	● ●
CNN Headline News	202	● ●	Healthy Living Channel	223	● ●	TLC	183	● ●
CoLours TV	9407	● ●	HDTV	112	● ●	TNT	138	● ●
Comedy Central	107	● ●	History Channel, The	120	● ●	TNT HD	9420	● ●
Court TV	204	● ●	History International	121	● ●	Toon Disney	174	● ●
C-SPAN	210	● ●	HITN	843	● ●	Travel Channel	215	● ●
C-SPAN2	212	● ●	HorseRacing TV	404	● ●	Treasure HD	9473	● ●
CSTV	152	● ●	HSN	222	● ●	Turner Classic Movies	132	● ●
Discovery Channel	182	● ●	iDrive TV	217	● ●	Turner South ⁴	437	● ●
Discovery HD Theater	9421	● ●	Independent Film Channel (IFC)	131	● ●	TVG	405	● ●
Discovery Health	189	● ●	International Music Feed	157	● ●	TV Guide Channel	102	● ●
Discovery Home	194	● ●	iShop	229	● ●	TV Land	106	● ●
Discovery Kids	179	● ●	Jewelry Television	227	● ●	TV Outlet Mall	219	● ●
Discovery Times	192	● ●	KBS World ⁵	704	● ●	Ultra HD	9478	● ●
DISH Network PPV ⁶ in HD	9467	● ●	Kung Fu HD	9479	● ●	Universal HD	9427	● ●
Disney Channel (East)	172	● ●	Lifetime	108	● ●	University of California TV	9412	● ●
Disney Channel (West)	173	● ●	Lifetime Movie Network	109	● ●	University of Washington TV	9404	● ●
DIY	111	● ●	Linkmedia	9410	● ●	Univision (East)	827	● ●
Documentary Channel	197	● ●	Men's Channel, The	218	● ●	Univision (West)	828	● ●
E! Entertainment Television	114	● ●	Military Channel	195	● ●	USA Network	105	● ●
Encore (West)	341	● ●	Monsters HD	9481	● ●	VH1	162	● ●
Encore Action	343	● ●	MSNBC	209	● ●	VH1 Classic	163	● ●
Encore Drama	345	● ●	MTV	160	● ●	WE: Women's Entertainment	128	● ●
Encore Love	346	● ●	MTV2	161	● ●	Weather Channel, The	214	● ●
Encore Mystery	344	● ●	munt2	838	● ●	WGN	239	● ●
Encore Wam	347	● ●	NASA	213	● ●	World Cinema HD	9475	● ●
Encore Westerns	342	● ●	National Geographic Channel	186	● ●	WorldSport HD	9477	● ●
Equator HD	9471	● ●	NFL Network	154	● ●	ADDITIONAL CHANNELS		
ESPN	140	● ●	Nickelodeon Games & Sports	177	● ●	Audio Music Channels	923-981	
ESPN HD	9424	● ●	Nickelodeon/Nick at Nite (East)	170	● ●	DISH Network Pay-Per-View	455-539	
ESPN2	144	● ●	Nickelodeon/Nick at Nite (West)	171	● ●	Local Channels	8000-9318	
ESPN2 HD	9425	● ●	Nicktoons Network	178	● ●	Regional Sports Networks	409-438	
ESPN Classic	143	● ●	NOGGIN/The N	169	● ●	SIRIUS Music Channels	6001-6116	
ESPNNEWS	142	● ●	Northern Arizona University	9411	● ●	DISH HD BRONZE Entertainment Package		
ESPNU	148	● ●	Outdoor Channel, The	153	● ●	DISH HD SILVER Entertainment Package		
EWTN	261	● ●	Oxygen	127	● ●	DISH HD GOLD Entertainment Package		
Family Room HD	9486	● ●	PAX TV	181	● ●			

* FREE Spanish audio feed. Audio disponibile en español.
1 Available at no cost to DISH Network customers. CCTV channels require DISH 500, DISH 1000 or SuperDISH antenna. KBS World requires SuperDISH antenna pointed at 121° orbital location and subscription to programming. Additional fees may apply for existing DISH Network customers to upgrade their dish antenna. 2 DISH Network PPV requires additional fees to view. 3 TeleFutura East is available to subscribe in the Eastern and Central time zones. 4 Available in: Georgia, Mississippi, S. Carolina, Tennessee and sections of North Carolina. HD programming requires HD television and receiver (HD or VIP receiver, depending on HD channel). DISH HD Platinum includes DISH GOLD package plus all four premium movie packages and NBA TV (channel 402).

Movie Packages

HBO	Starz (East)	350	SHOWTIME UNLIMITED	
HBO (East)	300	FLIX	333	
HBO (West)	303	The Movie Channel (East)	327	
HBO2 (East)	301	The Movie Channel xtra (East)	328	
HBO2 (West)	304	Starz Edge	352	
HBO Comedy	307	Showtime Too	320	
HBO Family	305	Showtime (East)	318	
HBO Latino	309	Showtime (West)	319	
HBO Signature	302	Showtime Beyond	323	
HBO HD	9456	Showtime Extreme	322	
STAR!	Starz InBlack	355	Showtime Showcase	321
Starz Encore	340	Sundance Channel	332	
CINEMAX	Cinemax (East)	310	Showtime HD	9460
ActionMAX	313			
MoreMAX	312			

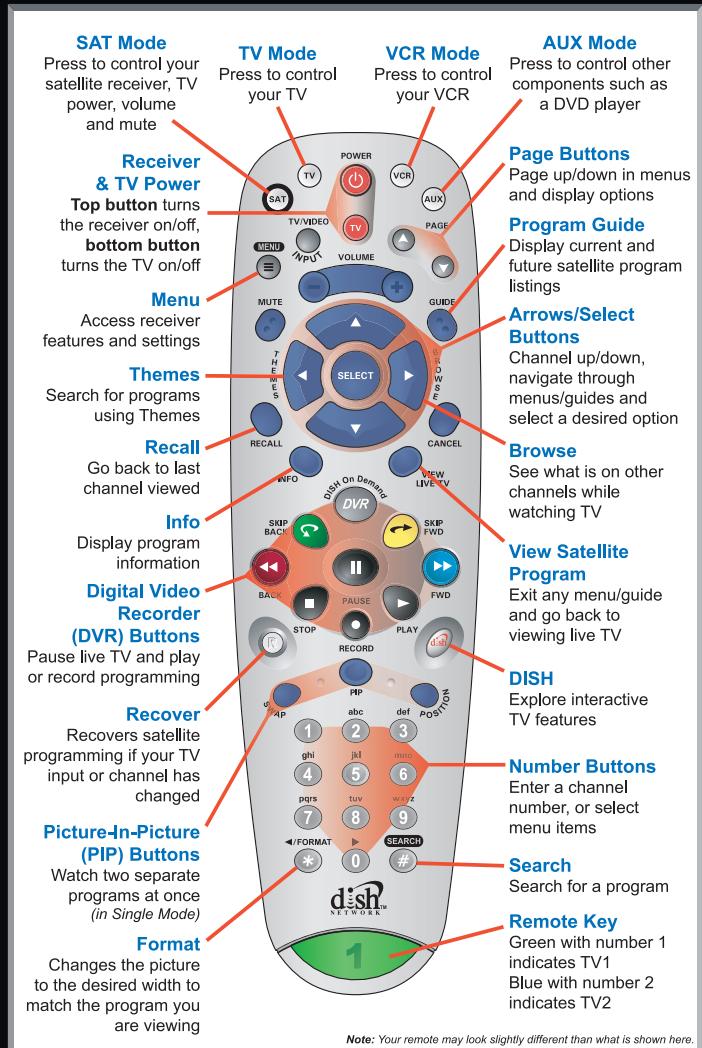
* FREE Spanish audio feed available. Audio disponibile en español.
HD channel packages available with subscription to DishHD Platinum package, HBO movie package or Showtime movie package.
HD programming requires HD television and receiver (HD or VIP receiver, depending on HD channel).

Features of Your Remote Control



To use most of the features described in this section, make sure you are in SAT mode by pressing the SAT Mode button

Note: To control a TV, VCR, or other available component, the remote must be programmed. See the User's Guide for details.



Device Codes:

TV: _____ VCR: _____ AUX: _____

My remote is programmed in Limited Mode (check box):

Tip: Using the Limited Mode option helps prevent you from accidentally tuning to a TV or VCR channel (or input) that does not display satellite TV programming.

Enhance Your TV Experience

Tune to DISH Network
FYI Channel 101

dishnetwork.com



Press DISH button and select Service



See the User's Guide



How to Watch TV on TV1



TV1 viewing location is identified with a green key on your remote and the green TV1 logo on the TV screen



To watch satellite TV or if you lose video:

Set TV to
(Channel/Input)

Set VCR to
(Channel/Input)

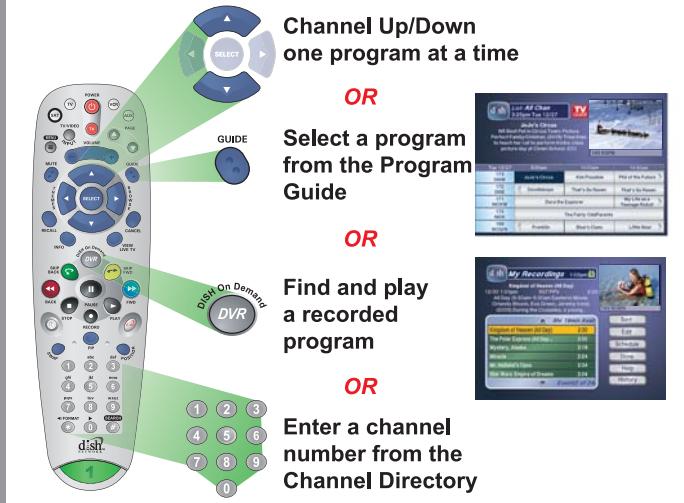
Watching Your Satellite Programs

To operate your satellite receiver you must be in SAT mode by pressing the **SAT Mode** button



Turns the Satellite Receiver On or Off
Turns the TV On or Off

Finding a Program to Watch



Program Guide Channel Color Key

Blue - Satellite Programming
Yellow - Digital Off-Air Programming (off-air antenna required)
Red - Call to order this channel
Green - Use your remote to order this channel



Digital Video Recorder

